

Supporting a Foundation that is Changing Lives



The Company

Michael and Susan Dell established a foundation inspired by their passion for supporting children's causes as a way to make a measurable difference in the lives of children living in urban poverty. Based in Austin, Texas, the Michael & Susan Dell Foundation initially focused on improving education and children's health in Central Texas, but soon expanded to reach children globally. To date, the foundation has committed almost \$450 million to assist non-profit organizations working in major urban communities in the United States and India.

The Situation

The foundation experienced great success, and began to grow at an extraordinary rate. Despite the lack of a full human resources department, the HR director needed to fill many positions quickly. They turned to Bridgepoint's HR experts to bridge the gap and help accelerate the process.

The Solution

Bridgepoint deployed an HR professional with not-for-profit experience to the foundation's offices for a few months to help them expedite the staffing process. The professional first established a recruiting process which included a tracking system for all incoming resumes. Later, they served as a contract recruiter to fill the open requisitions and conducted research to identify the best resources for filling various types of positions. Bridgepoint's team phone-screened and pre-qualified all candidates, in addition to conducting and coordinating interviews.
